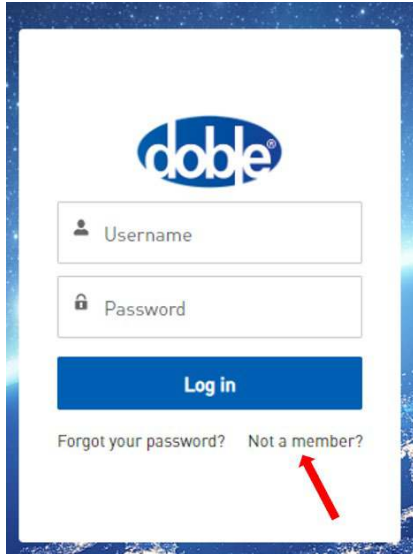


Kindly complete our online process in creating a RMA

1. Go to <https://community.mydoble.com/s/login/?ec=302&startURL=%2Fs%2F>

2. Create new account if you do not have an account. Otherwise, login using your credentials



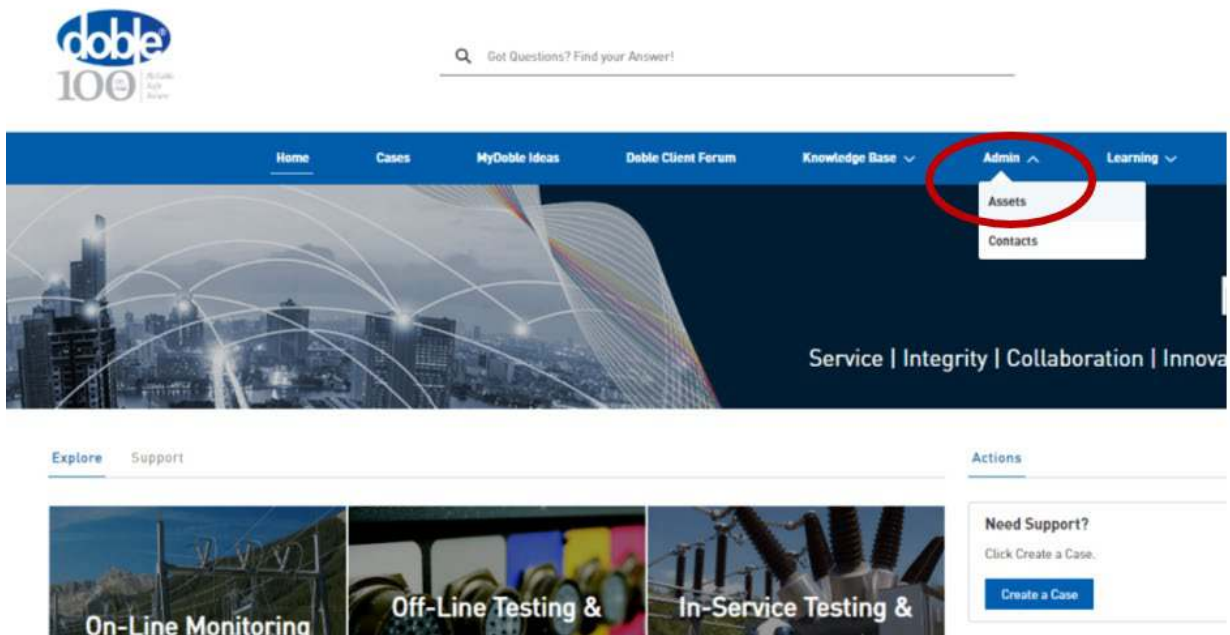
Username

Password

Log in

Forgot your password? Not a member?

3. Locate Admin tab --> then click Assets (if you just created an account or do not see the Admin/Asset tab, a Doble representative will be reviewing the information shortly and activate that access)



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Service | Integrity | Collaboration | Innovation

Explore Support

Actions

Need Support?  
Click Create a Case.  
Create a Case

4. Select Hardware Assets and search by serial number.

**ASSETS**

Records

**Hardware Assets** ▼

50+ items • Sorted by Account Name • Filtered by All assets - Status, Asset Record Type, Serial Number

Search this list...

<input type="checkbox"/>	Account Name ↑ ▼	Asset Name ▼	Serial Number ▼	Product... ▼	Product ... ▼	Current Stat... ▼	Status
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5. Locate and click on the Asset Name you wish to create a RMA

6. In the Asset information, click Request RMA and begin filling out form

**Need to create a RMA?**

Click to Create a RMA Request

[Request RMA](#)